



1. ACCESS TO THE STADIUM:

- Only people carrying a valid ticket will be able to access the facilities. The name and surname of the spectator will be written on the ticket. The ticket is personal and non-transferable. Tickets with crossing-outs or signs of manipulation will not be accepted.
- Each spectator must carry a ticket.
- Children without tickets, regardless their age, will not be admitted to the stadium.
- Minors younger than 14 must be accompanied by a person older than 18. The adult accompanying the minor will be responsible of all the legal consequences that the acts carried out by the minor may have.
- The spectator must access through the indicated gate and occupy the seat stated on the ticket.
- The ticket must be kept at all times until the spectator leaves the facilities.
- The ticket must be shown to the Club's security staff, Club's services staff and/or police if they required it so, along with a valid ID card or passport.
- Tickets for away fans must be purchased through the visiting club. If the Club's staff noticed that away fans, directly or through a third person or other method, were purchasing tickets for a sector or area of the stadium different to the one designated for away fans, they would let the Club and the security director know so they could take any measure they deem appropriate.

2. ANIMATION OBJECTS

General terms.

It is completely forbidden to access the facilities carrying objects or wearing clothes that display symbols or messages that:

- Incite violence; are degrading; contain insults, threats, or slander.
- Are discriminatory in terms of race, religion, personal ideas, or sexual orientation.
- Go against personal dignity or any institution, whether public or private.
- Mean a disdain towards the people attending the event.
- Have a commercial, political, social, religious, or radical connotation, not related to sport.
- Are part of the fan groups that break what is established in the law 19/2007.

It is forbidden to hang animation elements in the structure of the stadium (handrails, walls, etc.) unless it has been previously approved by the Security and Facilities Department at Real Betis Balompié.

Individuals:

- **Flags.** Flags with a size of 2x3 metres or bigger. Poles must be hollow and made out of flexible material, and can't be wider than 2 centimetres and longer than 1.5 metres.
- Loudspeakers, percussion elements, sound electric instruments, wind, and compressed air instruments are forbidden.

Groups:

The away club will inform the Security Department at Real Betis Balompié of collective animation items, and send a request for its approval, at least seven days before the game. After the request – and only if it is approved – Real Betis Balompié will ask for the appropriate documents to abide with the regulations in force. Real Betis Balompié would send the away club the appropriate authorisation allowing the items to be brought and used inside the Stadium.

The following items are considered as collective animation items, and the Club would request, at least, the following documents:

- **Flags bigger than 2*3/3*2 metres.**
 - o Fireproof certificate by a licensed technician (as stated in rule UNE-EN 13501-1 paint and fabric).
 - o Picture or draft, including message, symbols and flag size.
 - o Personal details of the person responsible for the flag and authorised by the away club.
- **Loudspeakers and drums.**
 - o Descriptive photograph.
 - o Personal details of the person responsible for the items and authorised by the away club.
- **Tifos or any other group animation item that might need previous preparation**
 - o Fireproof certificate by a licensed technician (as stated in rule UNE-EN 13501-1 paint and fabric).
 - o Picture or draft, including message, symbols and flag size.
 - o Personal details of the person responsible for the flag and authorised by the away club.
 - o Assembling and dismantling plan. Indicating the personal details of the people in charge and the ones involved in the process.
- **Any element similar to the ones detailed above.**

3. PEOPLE WITH REDUCED MOBILITY.

- Wheelchairs: Will only be allowed to access the areas in the Stadium specially designated for them. The away club must make a request to the Disability Access Officer (DAO), at least 10 days before the game, to book these locations and the corresponding ticket to access the Stadium.
- Canes and crutches: The away club must inform the DAO about canes and crutches that their fans with reduced mobility might need. For this, they have to send, at least 10 days before the game, a document with a list of the people who would need help of this
DAO contact: kapacita@realbetisbalompie.es.

4. CCTV.

The Stadium has CCTV operating to ensure the safety of the all the people attending the game.

5. LEFT-LUGGAGE.

There is no left-luggage office in the Stadium.

6. ACCESS CONDITIONS.

People attending the game are subject to personal search by the security staff to verify the access conditions.

The spectator must present their ID card or passport at the access control if requested.

It is forbidden to bring into the Stadium:

- o Any kind of weapon or object that may cause the same effects of a weapon or that may be thrown to the playing pitch.
- o Flares, firecrackers, explosives, or, in general, flammable, smoking, or corrosive items.
- o Microphones, loudspeakers or similar.
- o Alcoholic beverages, drugs, narcotics and/or any kind of psychoactive substance.
- o Animals, except for the cases stated in the regulations in force.

- Big objects that could be an obstacle in the case of evacuation; motorcycle helmets (or similar); trolleys; baby strollers; suitcases; backpacks; or bags bigger than 25x30 centimetres.
 - TV cameras; professional photo cameras; professional microphones; or any other similar objects with a professional aim, except if authorised by the Club.
 - Bottles or containers, except transparent plastic bottles up to 500 ml without a cap.
 - Any object that could be thrown: lighters, motorcycle helmets, big umbrellas, darts...
 - All objects stated in the law 19/2007 and RD 203/2010; and also the regulations for the prevention of violence in sports shows.
 - Laser pointers or similar objects.
 - Flammable material or fuel (paper rolls, confetti, shredded paper, balloons, etc.)
 - Sprays.
- Entrance to the Stadium will be denied to people who:
- Are under the effects of alcoholic beverages, toxic drugs, psychoactive substances, or forbidden by the regulations in force.
 - Are undressed or without clothes on the torso.
 - Have been banned to access a sporting venue by the Ministerio del Interior or by the internal regulations of Real Betis Balompié.
 - Have been involved in a fight or brawl outside the Stadium.

Z. CONDITIONS TO STAY.

It is not allowed:

- To take part in violent actions or assaults of any kind; to alter the public order with fights or brawls.
- To sing chants or shout expressions that:
 - Incite violence, are derogatory, are insults or threats.
 - Mean any kind of discrimination for reasons of race, religion, personal ideas, or sexual orientation.
 - Attack the dignity of a person or group people or any kind on institution, whether public or private.
 - Are derogatory or an insult to the people participating in the sporting event.
 - Have a commercial, political, social, religious or radical connotation, not related to sport.
- To throw any kind of object to the locations where the spectators are, playing pitch, club staff, police or security staff.
- To occupy a seat different to the one stated in the person's ticket or to stand instead of seating or stand on top of the seat. To go locations different to the one where the seat belongs.
- To stay in the vomitories, access, evacuation spots, vertical and horizontal corridors.
- To smoke.

The spectator must follow the instructions of the club's staff and security staff at all times. Inside the Stadium, the spectator must show their ID card or passport to the police or security staff if the required it so.



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8. EVACUATING THE STADIUM.

- Fans must evacuate the Stadium peacefully and leave the surrounding areas if indicated by a police officer or security staff, whether it is for security reasons or due to a breach in all the conditions to stay stated above.
- At the moment of evacuating the Stadium, fans must follow the instructions explained through the PA or by the security staff.

9. EMERGENCY AND EVACUATION MEASURES.

We kindly ask the away club to send to their fans the following measures:

- If you perceive a risk or threat, immediately inform the closes security staff member.
- In the case of evacuation, keep calm and pay attention to the messages that will be displayed on the score screens and explained via PA, and also the instructions of the security staff.
- Leave the area without running or screaming.
- The evacuation route, unless a staff member indicates otherwise, will be the same that was used to enter the Stadium.
- Don't use lifts.
- Don't return to your area to pick up personal items or meet the people who are still inside.

10. BREACH.

Any person who would breach any of the points stated above could be ejected from the Stadium.